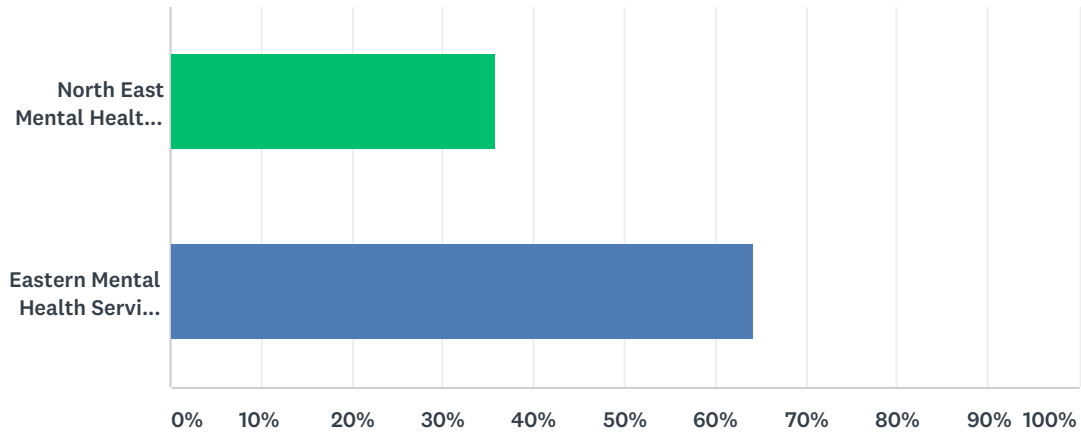


Q1 Which Alliance are you representing in completing this survey?

Answered: 28 Skipped: 0



| ANSWER CHOICES | RESPONSES |
|--|-----------|
| North East Mental Health Service Coordination Alliance (NEMHSCA) | 35.71% |
| Eastern Mental Health Service Coordination Alliance (EMHSCA) | 64.29% |
| TOTAL | |

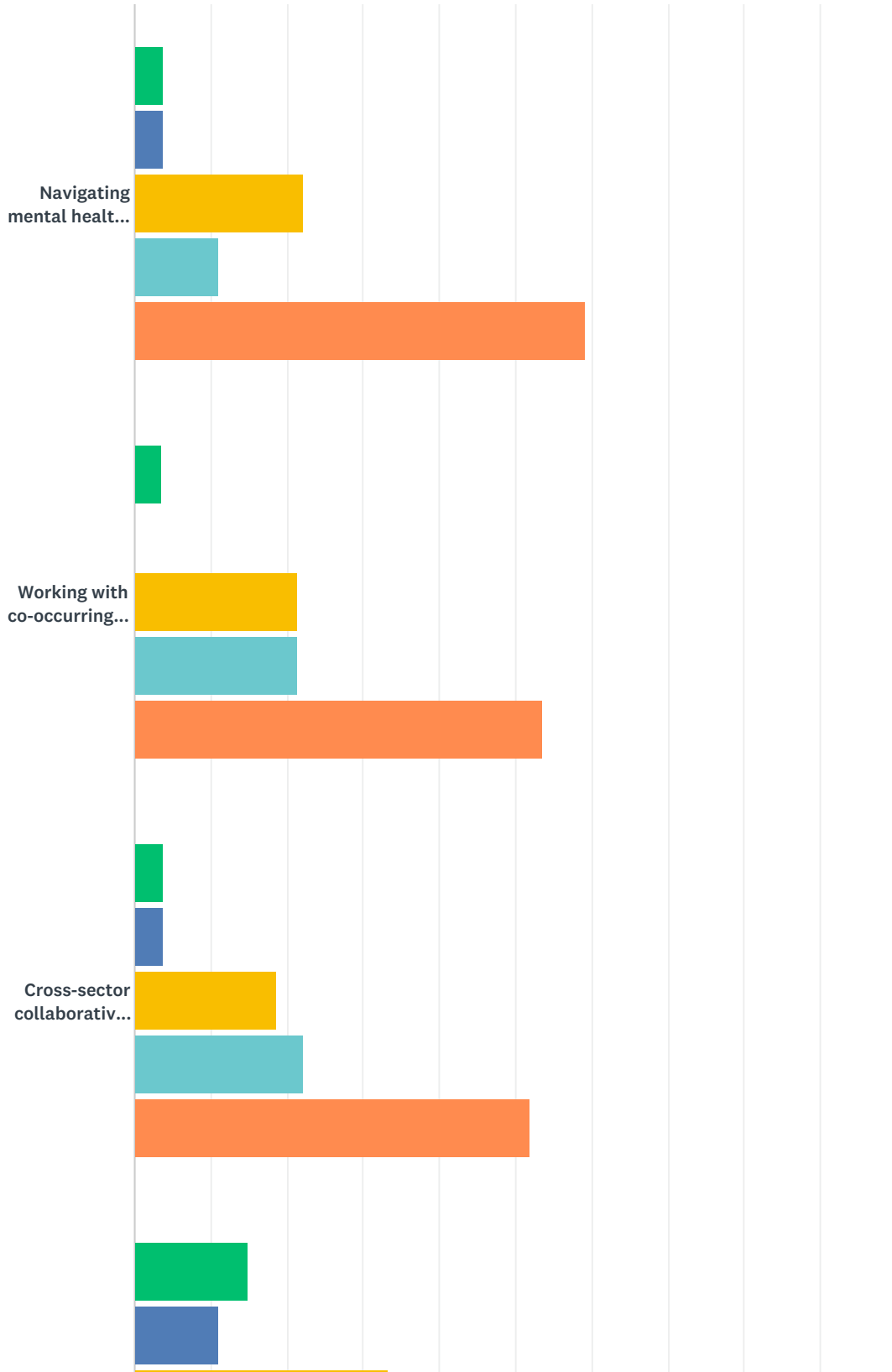
Q2 Please let us know which service you represent

Answered: 28 Skipped: 0

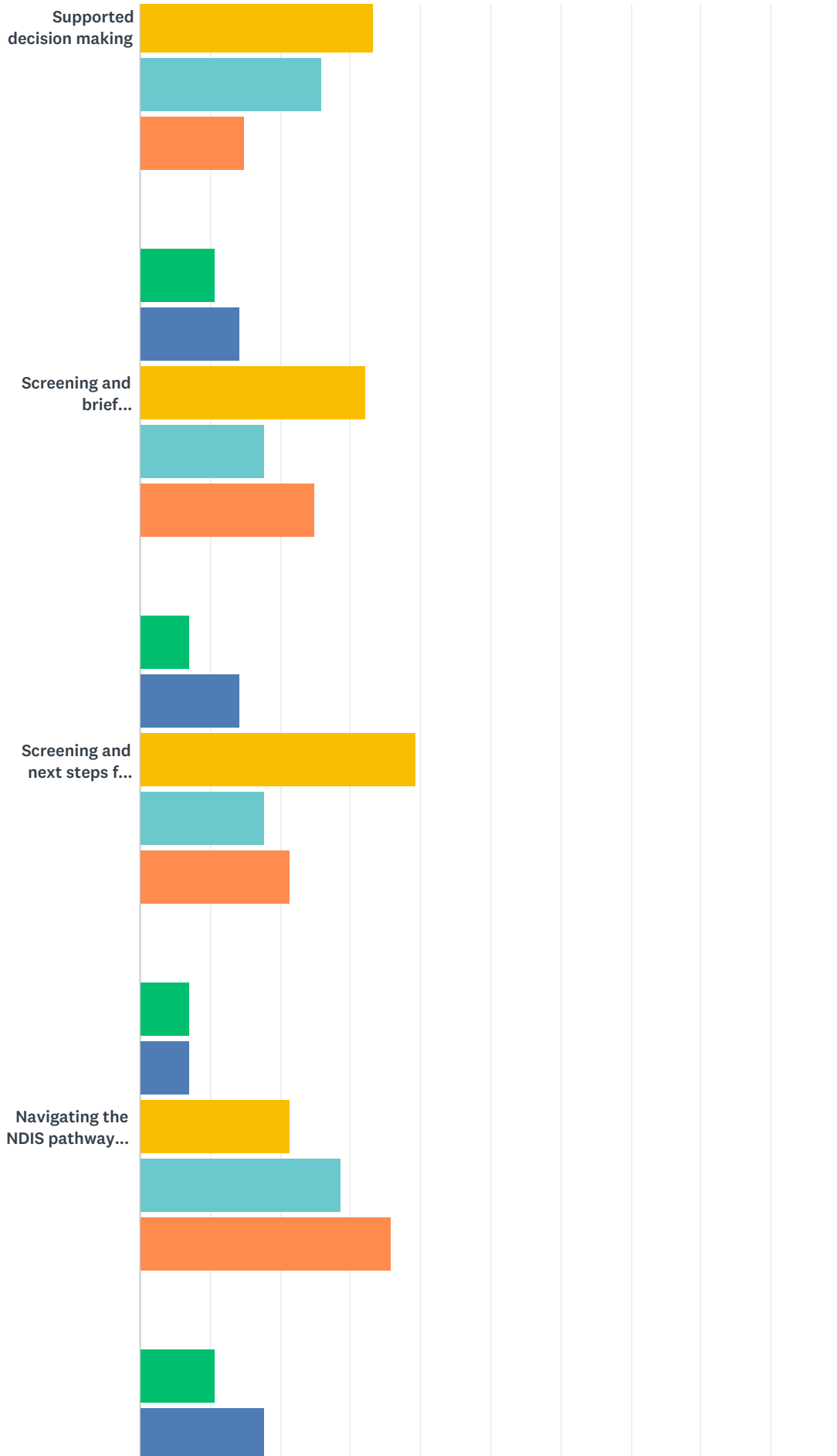
| # | RESPONSES | DATE |
|----|---|---------------------|
| 1 | City Of Whittlesea | 12/3/2019 5:01 AM |
| 2 | BCHS | 11/28/2019 2:04 AM |
| 3 | EMPHN | 11/27/2019 6:04 AM |
| 4 | Wellways | 11/27/2019 2:53 AM |
| 5 | headspace Greensborough | 11/27/2019 1:35 AM |
| 6 | Peer support dual diagnoses eastern health0 | 11/26/2019 6:42 PM |
| 7 | Inspiro | 11/20/2019 10:21 PM |
| 8 | Mentis Assist | 11/20/2019 3:56 AM |
| 9 | YSAS | 11/20/2019 12:42 AM |
| 10 | Eastern Health | 11/19/2019 6:47 AM |
| 11 | Knox Council | 11/14/2019 2:41 AM |
| 12 | Wellways | 11/12/2019 9:27 PM |
| 13 | Family Violence | 11/12/2019 9:05 AM |
| 14 | Uniting ReGen | 11/12/2019 6:15 AM |
| 15 | Statewide Services, Eastern Health | 11/12/2019 6:15 AM |
| 16 | Inspiro | 11/12/2019 4:02 AM |
| 17 | Neami | 11/12/2019 3:58 AM |
| 18 | Eastern Dual Diagnosis | 11/12/2019 3:39 AM |
| 19 | Odyssey House Victoria | 11/12/2019 1:12 AM |
| 20 | Merri Health -Carer Links North | 11/12/2019 12:18 AM |
| 21 | Mental Health | 11/12/2019 12:12 AM |
| 22 | Mentis Assist | 11/12/2019 12:09 AM |
| 23 | NAMHS | 11/12/2019 12:04 AM |
| 24 | Mind | 11/11/2019 11:38 PM |
| 25 | Maroondah Council | 11/11/2019 11:33 PM |
| 26 | Access Health and Community | 11/11/2019 11:24 PM |
| 27 | The Salvation Army Homelessness East Metro | 11/11/2019 11:21 PM |
| 28 | Eastern health | 11/11/2019 11:18 PM |

Q3 Please rate the following topics that EMHSCA and NEMHSCA could provide for your staff in 2020

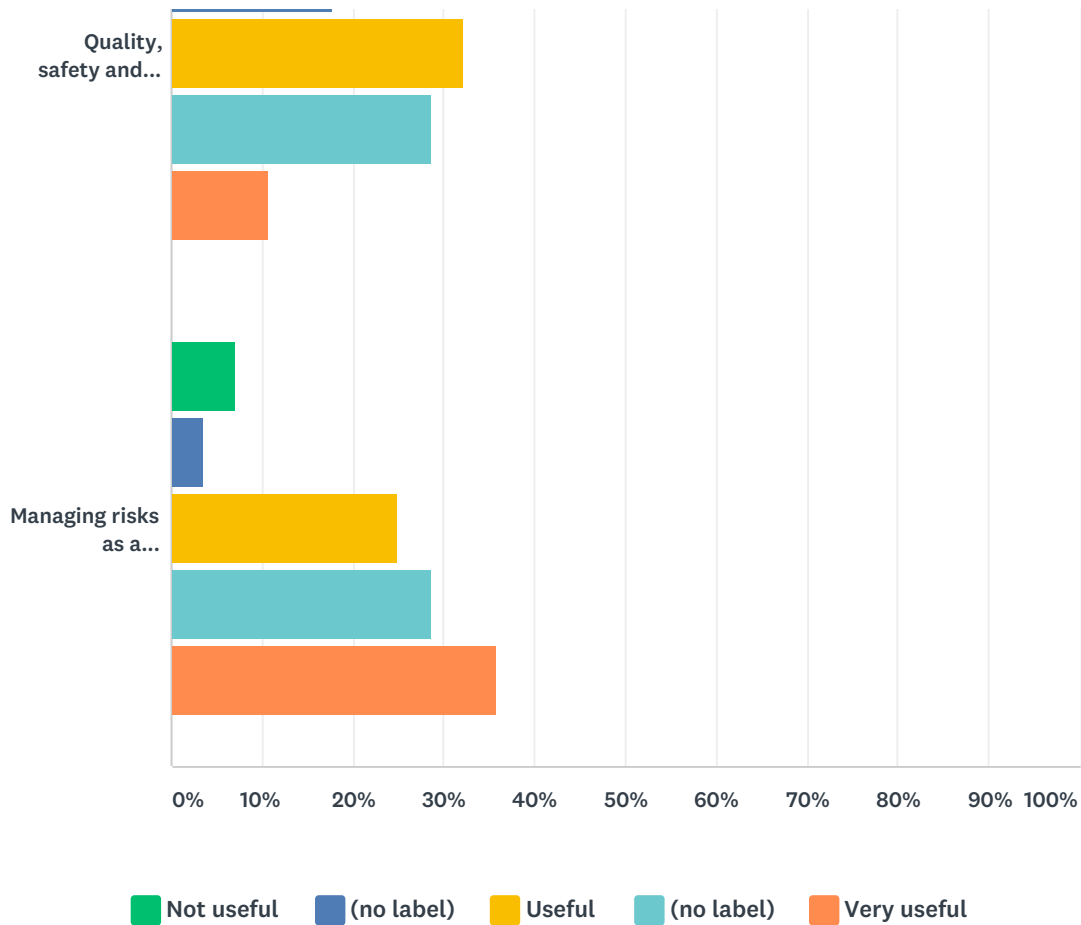
Answered: 28 Skipped: 0



EMHSCA/NEMHSCA Workforce development survey



EMHSCA/NEMHSCA Workforce development survey



| | NOT USEFUL | (NO LABEL) | USEFUL | (NO LABEL) | VERY USEFUL | TC |
|--|-------------|-------------|--------------|-------------|--------------|----|
| Navigating mental health supports i.e. mental health, AOD and psychosocial support services | 3.70% 1 | 3.70% 1 | 22.22% 6 | 11.11% 3 | 59.26% 16 | |
| Working with co-occurring issues e.g. MH & AOD; Diversity; ABI; Intellectual disability etc... | 3.57% 1 | 0.00% 0 | 21.43% 6 | 21.43% 6 | 53.57% 15 | |
| Cross-sector collaborative care planning and info sharing | 3.70% 1 | 3.70% 1 | 18.52% 5 | 22.22% 6 | 51.85% 14 | |
| Supported decision making | 14.81% 4 | 11.11% 3 | 33.33% 9 | 25.93% 7 | 14.81% 4 | |
| Screening and brief intervention for substance use and mental illness | 10.71% 3 | 14.29% 4 | 32.14% 9 | 17.86% 5 | 25.00% 7 | |
| Screening and next steps for physical health issues | 7.14% 2 | 14.29% 4 | 39.29% 11 | 17.86% 5 | 21.43% 6 | |
| Navigating the NDIS pathway and supporting consumers | 7.14% 2 | 7.14% 2 | 21.43% 6 | 28.57% 8 | 35.71% 10 | |
| Quality, safety and clinical governance | 10.71% 3 | 17.86% 5 | 32.14% 9 | 28.57% 8 | 10.71% 3 | |
| Managing risks as a collaborative care team | 7.14% 2 | 3.57% 1 | 25.00% 7 | 28.57% 8 | 35.71% 10 | |

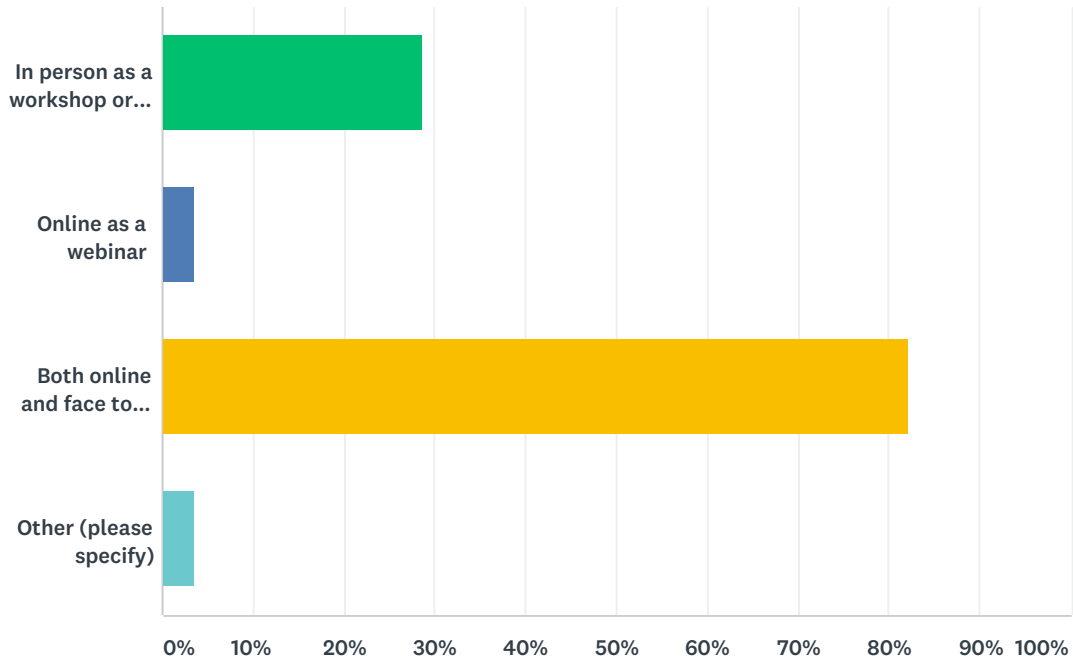
| # | SUGGESTIONS PLEASE | DATE |
|---|--|--------------------|
| 1 | It is difficult to discuss collaborative practice when there are tenders for different services which is actually a competitive process. | 11/27/2019 1:35 AM |

EMHSCA/NEMHSCA Workforce development survey

| | | |
|---|---|--------------------|
| 2 | <p>EMHSCA is the best way to keep up to date with the service landscape in the East but also more broadly- this is really important information for our workers. I hope that those attending are ensuring they update their orgs because often I've found staff didn't know about developments until I told them. Also a great way assess ways of supporting complex clients- my experience of this function was really positive and made me feel like I was contributing more broadly to service option awareness. For our most vulnerable clients this extremely important. can I suggest a project for this training?: It would be great to get workers to update Ask Izzy with their current service information and understand the process for updating listing (a notification is sent annually, which should be sent to a reception or longstanding group email). This would require a little pre planning to allow for information to be gathered/approved or over a couple sessions but it would be very helpful for the sector.</p> | 11/12/2019 6:15 AM |
|---|---|--------------------|

Q4 How would you prefer the training to be provided?

Answered: 28 Skipped: 0

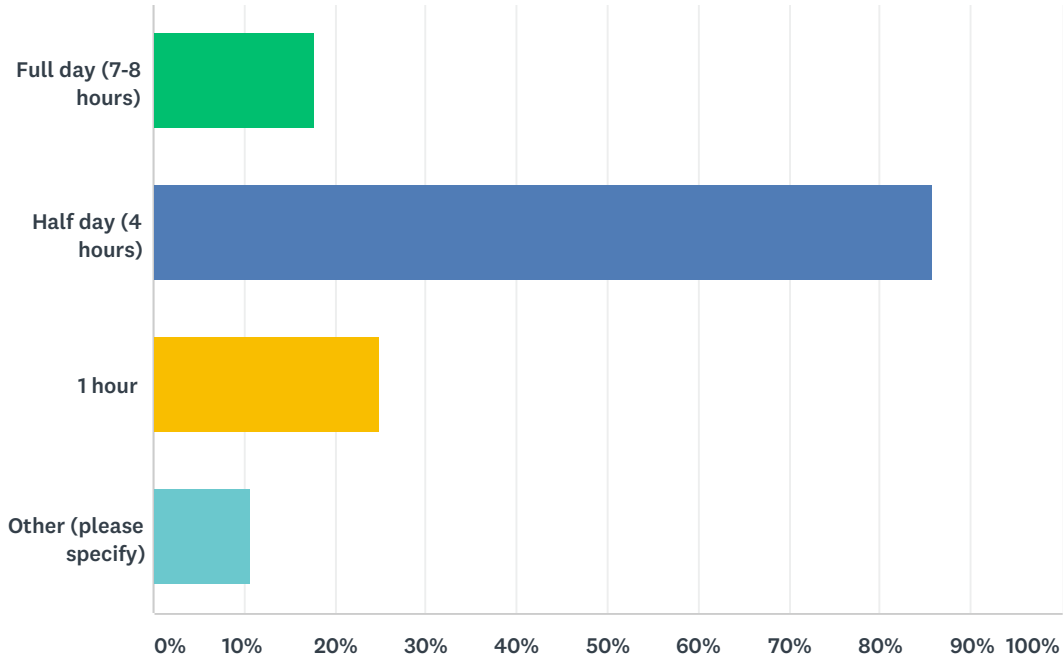


| ANSWER CHOICES | RESPONSES |
|--------------------------------------|-----------|
| In person as a workshop or event | 28.57% |
| Online as a webinar | 3.57% |
| Both online and face to face formats | 82.14% |
| Other (please specify) | 3.57% |
| Total Respondents: 28 | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|--------------------|
| 1 | Comment: Online would be great for access/flexibility and the number of ppl that can participate. Also, some general information to help workers understand the service system and options available. | 11/12/2019 6:15 AM |

Q5 Please indicate your preference for length of training sessions (Select all that apply)

Answered: 28 Skipped: 0

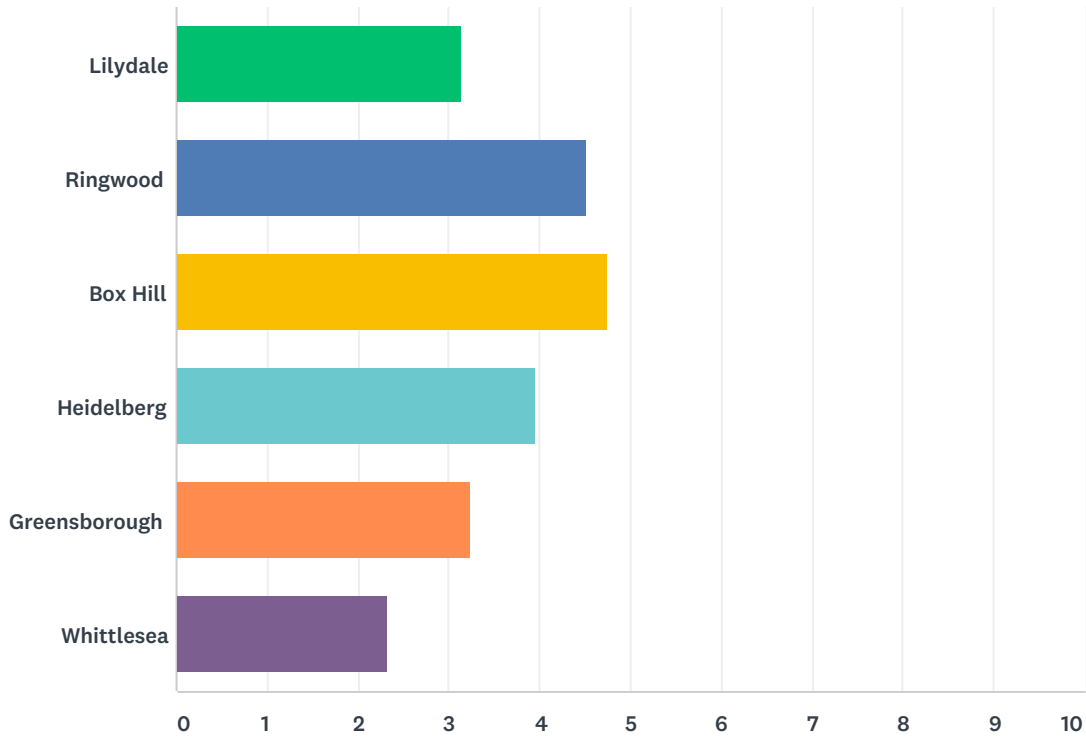


| ANSWER CHOICES | RESPONSES |
|------------------------|-----------|
| Full day (7-8 hours) | 17.86% |
| Half day (4 hours) | 85.71% |
| 1 hour | 25.00% |
| Other (please specify) | 10.71% |
| Total Respondents: 28 | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|--|--------------------|
| 1 | 2 hours could be the most effective | 11/27/2019 1:35 AM |
| 2 | 2 hours webinars | 11/19/2019 6:47 AM |
| 3 | Comment: Full days are a real challenge for orgs who already conduct a lot of unfunded activities. Training takes staff away from their work (and they may have clients booked etc) but is still very important. | 11/12/2019 6:15 AM |

Q6 Please indicate your location preferences for sessions. We want to maximise opportunities for all staff to participate. Please rate each choice in order of preference.

Answered: 27 Skipped: 1



| | 1 | 2 | 3 | 4 | 5 | 6 | TOTAL | SCORE |
|---------------|-------------|--------------|--------------|--------------|--------------|--------------|-------|-------|
| Lilydale | 8.70% 2 | 4.35% 1 | 43.48% 10 | 8.70% 2 | 4.35% 1 | 30.43% 7 | | 23 |
| Ringwood | 36.00% 9 | 28.00% 7 | 8.00% 2 | 8.00% 2 | 20.00% 5 | 0.00% 0 | | 25 |
| Box Hill | 20.83% 5 | 45.83% 11 | 20.83% 5 | 12.50% 3 | 0.00% 0 | 0.00% 0 | | 24 |
| Heidelberg | 21.74% 5 | 8.70% 2 | 17.39% 4 | 47.83% 11 | 4.35% 1 | 0.00% 0 | | 23 |
| Greensborough | 12.50% 3 | 12.50% 3 | 12.50% 3 | 12.50% 3 | 50.00% 12 | 0.00% 0 | | 24 |
| Whittlesea | 8.33% 2 | 12.50% 3 | 8.33% 2 | 4.17% 1 | 8.33% 2 | 58.33% 14 | | 24 |