



COMMITMENT TO COMMUNITIES 2020

NEMHSCA makes the following commitments in seeking meaningful involvement and contribution from community members in reshaping services that directly affect them.

NEMHSCA recognises lived experience and the need for and value of consumer, carer and peer worker expert advice into the design and implementation of the alliance and its activities. NEMHSCA is dedicated to strengthening consumer and carer collaboration and participation by providing an expert advisory group to advise and inform the Governance Committee and the NEMHSCA Alliance on its activities and decision making.

NEMHSCA recognises the ongoing struggle with disposition of the Aboriginal and Torres Strait Islander people and communities, past and present. NEMHSCA is dedicated to building stronger relationships with Aboriginal and Torres Strait Islander peoples, communities and services. NEMHSCA acknowledges Aboriginal and Torres Strait Islander people as the Traditional Custodians of the North East region of Victoria and recognises the enormous health gaps and challenges in accessing culturally safe, appropriate and responsive services. NEMHSCA is dedicated to gaining expert advice by engaging with local Community.

NEMHSCA values and supports its culturally and linguistically diverse communities (CALD). NEMHSCA recognises that culture and ethnicity shape the way people understand health and wellbeing and that services need to improve the way they engage with their diverse communities, particularly where disparities in health outcomes are evident. NEMHSCA is committed to being a culturally safe and responsive entity that promotes health and wellbeing for the CALD communities.

NEMHSCA values and supports its LGBTIQ+ people and communities. NEMHSCA recognises that a disproportionate number of the LGBTIQ+ communities experience poorer health outcomes and these experiences are interrelated with discrimination and marginalisation. Actual or perceived discrimination from services can lead people to delay or deny seeking care. NEMHSCA is committed to being an entity that promotes safety and inclusivity for the health and wellbeing of the LGBTIQ+ communities.



