**Facility After-Hours Plan – fillable template**

*The facility after-hours quick guide is a condensed version of the after-hours plan that provides easy access to essential information during emergencies. It can be displayed in various formats, such as posters in each room or on lanyards, for quick reference. After-hours plans should include centralised contacts, medical care contacts, Pharmacy contacts, and Infrastructure contacts.*

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| Our Aged Care Home’s contacts |
| RACH contact number: |  |
| RACH address: |  |
| Email address: |  |  |
| Facility manager name: |  | Phone: |  |
| Clinical manger name: |  | Phone: |  |
| After-hours Medical Care contacts |
| After-hours RN/Clinical manager (internal): | Name: | Phone: |  |
| Facility’s preferred GP (after hours) Name: | Name: | Phone: |  |
| Hours available: |
| Video Telehealth: | Yes [ ]  No [ ]  | Email address:  |
| GP’s preferred locum doctor: | Name: | Phone: |  |
| Hours available: |
| Video Telehealth:  | Yes [ ]  No [ ]  | Email address:  |
| After hours Back-up medical assessment service: | Name*: (Health direct, VVED)* | Phone: |  |
| Hours available: |
| Video Telehealth: | Yes [ ]  No [ ]  | Email address: |
| After-hours Pharmacy contacts |
| Does this home use IMPREST? Yes [ ]  No [ ]  | **The process for using IMPREST can be found here:** *(add link to process/procedure)* |
| Contracted after-hours pharmacy name: | Name:  | Phone: |  |
| Address:  |
| Open hours:  | Email for script:  |
| Stocks Palliative care medication  | Yes [ ]  No [ ]  | Delivery available:  | Yes [ ]  No [ ]  |
| Stocks Covid antivirals:  | Yes [ ]  No [ ]  |  |
| Secondary after-hours Pharmacy name: | Name:  | Phone: |
| Address:  |
| Open hours: | Email for script: |
| Stocks Palliative care medication  | Yes [ ]  No [ ]  | Delivery available: |  Yes [ ]  No [ ]  |
| Stocks Covid antivirals:  | Yes [ ]  No [ ]  |  |
| Non-urgent medical advice (Residential in Reach): | Hospital:  | Phone: |  |
|  | Open hours:  | Video telehealth preferred: |  Yes [ ]  No [ ]  |
| RIR Services and possible reasons to refer: | Examples of care include: |
| After-hours Infrastructure contacts |
| Electricity provider: |  | Phone general: |  |
| Customer number: |  | Phone faults: |  |
| Internet provider: |  | Phone general: |  |
| Customer number: |  | Phone faults: |  |
| IT Support contact: |  | Phone:  |  |
| Hours available: |  | Email address: |  |
| Digital documentation system/software used: | *I.e. Icare/Autumncare/Leecare/etc* | Phone:  |  |
|  |  | Email address: |  |