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PDSA: Ensuring all Active/RACGP Active patients with Diabetes have a GPMP performed at least every 24 months.

Clinic:	Date:
Title:	Number:

Goal: What is the overall goal you wish to achieve?
Improving the ongoing management of Diabetes in our practice by ensuring all patients with Diabetes have a GPMP/TCA every 24 months or sooner if indicated and these are reviewed.

Idea:
GP Management Plans (GPMP) ensure best-practice diabetes management including regular monitoring to help prevent diabetes complications. They provide subsidised access to allied health and group diabetes education services through Medicare and Lists the actions patients can take to help manage their condition.

PLAN:
Ensure all RACGP/ Active patients with Diabetes have an active GPMP/TCA in place and that these are reviewed.

List the tasks necessary to complete this test (what)	Person responsible (who)	When	Where
Run POLAR search for patients who have Diabetes Mellitus Type 1, 2 or undefined. Of these patients how many have an active GPMP/.TCA and how many patients with Diabetes do not? This is your baseline data (see attached)			
Discuss the implementation at a practice meeting			
From POLAR export a list of patients with Diabetes who need a GPMP. (see attached walkthrough)			
SMS or ring patients to book the preparation of the GPMP/TCA			
Follow up Patients			
Run POLAR search to manage recall lists (see walkthrough)			
Track progress			

3) What do you predict will happen?
The number of patients with an active diagnosis of Diabetes having an active GPMP/TCA will increase. The measures recorded for patients with Diabetes will improve. (PIP QI Report Graphs)

DO: Was the cycle carried out as planned? Yes No, if not why?

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STUDY: Record, analyse and reflect on results. Did the results match your predictions?

ACT: Decide to Adopt, Adapt or Abandon.

Select		Describe
Adopt	Select changes to implement on a larger scale and develop an implementation plan and plan for sustainability.	
Adapt	Improve the change and continue testing plan. What will be next PDSA cycle?	
Abandon	Discard this change idea and try a different one.	

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WALKTHROUGH: Ensuring all patients with an active diagnosis of Diabetes Mellitus have an active GPMP/TCA.

Patient Cohort:

Patient Status Active

Patient status RACGP Active

Have an active diagnosis of Diabetes Mellitus any type.

Have not had a GPMP/TCA for over 24 months.

1. Open POLAR and Select Clinic Summary Report from Reports



Clinic Summary

Clinic Summary report including CLINICAL INDICATORS

2. Select RACGP & Practice Active Patients from the shortcut in the top right hand side.

RACGP & Practice Active Patients

CURRENTLY SELECTED



2. Select Clinical then Diagnosis

Clinical

MBS

Pr

Clinical Indicators

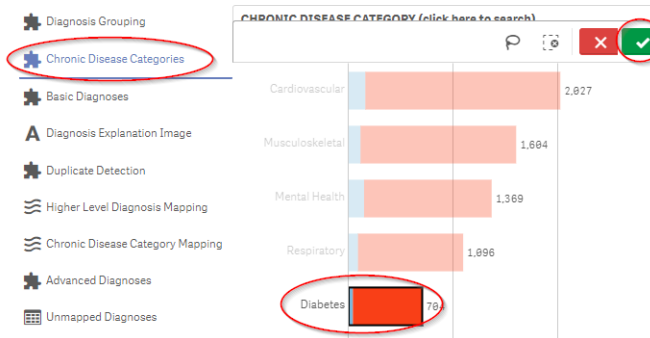
Diagnosis

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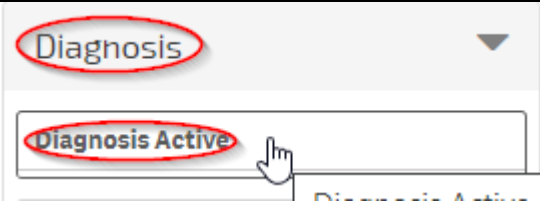
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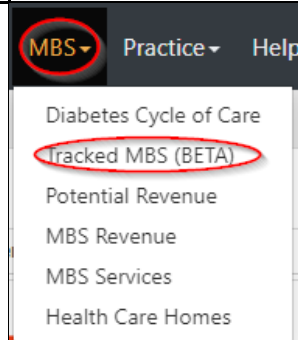
3. Select the Chronic Disease Categories from the tree on the left hand side. Then select Diabetes and confirm the selection.



4. From the filters on the left hand side select Diagnosis then select Diagnosis Active and confirm the selection.



5. From the dark ribbon select the drop down list MBS then select Tracked MBS



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6. The Tracked MBS item will default to opening on GPMP

The red section To Action will give you the baseline data of how many patients with Diabetes do not have an active GPMP. Record this in your table. Use the top table to record how many patients currently have an active GPMP

To export a list of patients select the Select Combined Button

Go to Patient List at the top right hand side then export to excel for sorting.

To action
for GPMP
3,059

Select Never Had Select Expired Select Combined

Focus	Tracked MBS Item	Eligible Cohort	Active
	GPMP	9,323	2,344

Patient List

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7. Clear the GPMP filter and repeat for TCA by changing the focus from GPMP to TCA.

Repeat as above

Focus	Tracked MBS Item ▲	Q	Eligible Cohort
	GPMP		8,571
<input checked="" type="checkbox"/>	TCA		8,571
	GP Mental Health Plan		2,625
	Indigenous Health Assessment		197
	Indigenous Nurse Assessment		16
	Chronic Disease Nurse Assessment		2,516

The current focus is on TCA.

Use the table above to change the focus item, b.

To action
for TCA

7,378



Select Never
Had

Select Expired

Select
Combined

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8. To search for patients with Diabetes eligible for GPMP/TCA review, you can use the toggle buttons on the right hand side change the frequency of the reviews. Then go to the Blue Partially claimed button to select patients who are eligible for a review of their GPMP or TCA. Go to patient list when the number under Patient Count matches.

Recall patients via your practices preferred method SMS/Phone etc..

Focus	Tracked MBS Item	Eligible Cohort	Active	Active Review	To Action	Expired	Never Had	Partially Claimed	Eligible for Renewal	Eligible for Review	Potential Anomalies	Claimed
GPMP		4,748	1,720	116	3,447	775	2,672	1,018	478	1,018	441	
TCA		4,748	1,518	116	3,572	780	2,792	918	432	918	382	
GP Mental Health Plan		1,460	1,345	36	813	0	816	577	466	577	710	
Indigenous Health Assessment		55	5	Not Applicable	50	7	43	Not Applicable	Not Applicable	Not Applicable	0	

The current focus is on GPMP.

Use the table above to change the focus item, by clicking on the item that you want to view.

Tracked MBS Review Eligibility
Use these buttons to toggle the minimum care plan review frequency

3 Months 6 Months 9 Months

To action
for GPMP

3,447

Select Never Had | Select Expired | Select Combined

Partially claimed
for GPMP

1,018

Select Eligible for Renewal | **Select Eligible for Review**

Fully claimed
for GPMP

813

Select Fully Claimed

Potential Anomalies
for GPMP

441

Select Potential Anomalies

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