

Decision Tree when not eligible for aged care

This decision tree is used when you have determined the person is not eligible for aged care because they are not in the **eligible age group** or they are **able to manage day to day activities independently**.



The person is not eligible for aged care because ...?

They are **under 65** or an Aboriginal or Torres Strait islander person under 50 and they **need help** with one or more **daily activities**.

The person is **over 65** and can manage day to day activities without extra support. They would like to know how to **connect in their community** and learn about social activities or volunteering. Choose one or all options below or check your **local council** or community centre.

Have they **tested** their **eligibility** for the [National Disability Insurance Scheme \(NDIS\)](#)?

Not tested or not sure

Yes eligible for [NDIS](#) and looking for information

Tested and **not eligible** for NDIS and looking for information on support and can access this online or by phone.

Is the person in **hospital** or in the community and they are at risk of entering **residential aged care**?

No

Or prefers face-to-face information

[Disability Gateway](#) or 1800 643 787 has information and services to help people with disability, their family friends and carers to find the support they need in Australia.

Local Area Coordinators (LACs) can help you to understand and access the [NDIS](#).

The LAC can help you to understand the supports that are funded in your **NDIS plan** and help you find and connect to services.

LACs will help you learn about what **supports are available** in your local community. Call 1800 800 110

Yes

The **Younger People in Residential Aged Care (YPIRAC)** System Coordinator program works with people **under 65** who are in **hospital** or in the **community** who are at risk of entering aged care. The System Coordinator will assist the person to **test their NDIS eligibility**, if appropriate. Information about Ability First System Coordinators program call **1800 771 663 (option 1)**. If the person is in hospital their health lead will liaise with the NDIA Hospital Liaison officer or Ability First System Coordinator.

LiveUp is a website that provides information on and suggestions for older Australians to stay independent for longer. It can provide information on exercise classes, social activities and assistance products. You can connect by calling 1800 951 971 or at <https://liveup.org.au>

Volunteering is a way to get involved in the community. There are a range of different areas you can volunteer. To learn about opportunities in your area [Volunteering Opportunities in Australia](#)

COTA there are eight state and territory COTA members that offer information and programs in a range of supports for older Australians. Search for '[COTA \[your state\]](#)'

FriendLine offers older Australians an opportunity to call and have a free, anonymous, friendly chat with a volunteer over the phone. FriendLine is a national service and is open from 10am to 8pm seven days a week. For more information click on [Friendline](#). or call 1800 424 287.

[Moneysmart.gov.au](#) is a government website that provides information on managing your money, information on financial counselling services and other valuable resources.