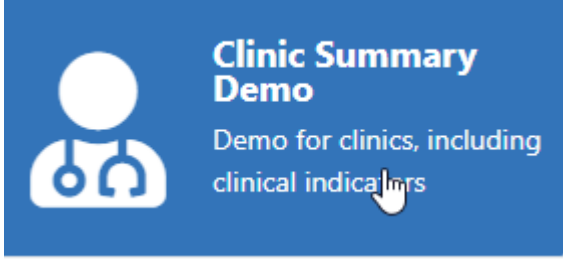
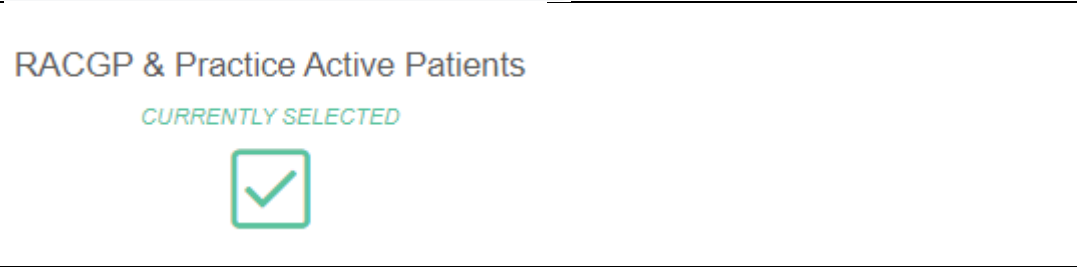



PDSA: Implementing WALRUS Tool in the Practice

Clinic:		Date:	
Title:		Number:	
Goal: What is the overall goal you wish to achieve? Increase data quality, patient measures, MBS Claiming, Improve patient outcomes for patients with chronic diseases.			
Idea: Implement WALRUS point of care tool in the Practice.			
PLAN: 1) Organise a staff meeting to discuss and demonstrate WALRUS and how the practice will be implementing this PDSA and identify if any training is needed. 2) Collect baseline data from POLAR (see some suggestions below and use the Tracking Measures table attached) 3) Set up users in POLAR (see attached how to guide) or contact digitalhealth@emphn.org.au for assistance. 4) Install WALRUS on each workstation and configure for each user or contact digitalhealth@emphn.org.au for assistance. 5) Train users. 6) Track changes in POLAR			
List the tasks necessary to complete this test (what)	Person responsible (who)	When	Where
Staff Meeting to discuss implementation			
Collect baseline data from POLAR (use the attached table to record)			
Ensure staff knows how to use Walrus Use short video as a training tool. Link here			
Set up Users in POLAR			
Install Walrus on each workstation (see attached installation guide)			
Run POLAR search monthly to track changes (see below)			
Feedback to Practice Staff			
What do you predict will happen? <ul style="list-style-type: none"> • Data Quality will increase • MBS claiming will increase • Recording of Patient measures will be improve. 			
DO: Was the cycle carried out as planned? Yes No, if not why?			
STUDY: Record, analyse and reflect on results. Did the results match your predictions?			

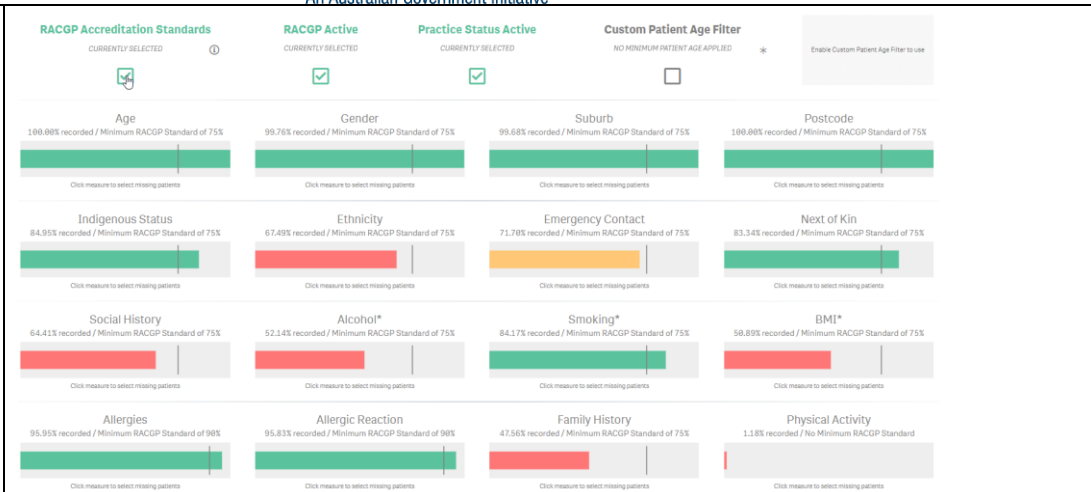
ACT: Decide to Adopt, Adapt or Abandon.

	Select		Describe
	Adopt	Select changes to implement on a larger scale and develop an implementation plan and plan for sustainability.	
	Adapt	Improve the change and continue testing plan. What will be next PDSA cycle?	
	Abandon	Discard this change idea and try a different one.	

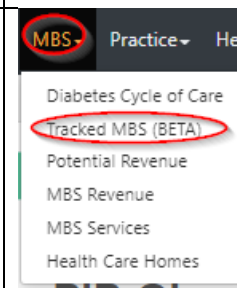
<p>How to measure change in POLAR</p>	
<p>1. Open POLAR and Select Clinic Summary Report</p>	
<p>2. Use the shortcut on the right hand side on the Clinic Summary Dashboard page</p>	
<p>3. Then select patients drop down list and select Quality</p>	

4. Screenshot the quality measures this is your baseline data for quality.

Record these numbers in your table below.

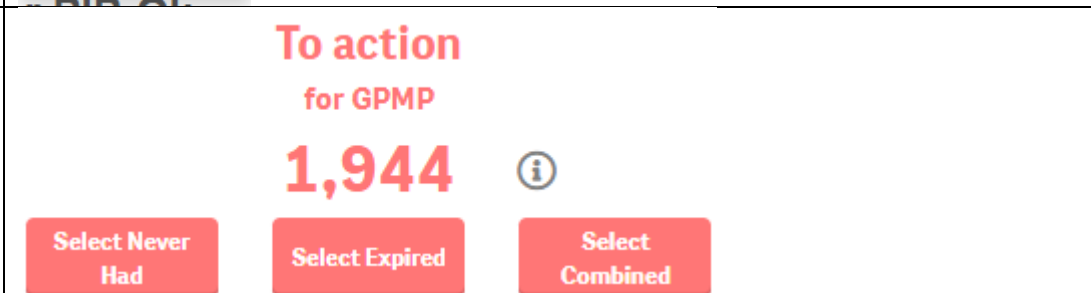


5. To access the number of outstanding Health Assessments and GPMP data. In clinic summary go to MBS then Tracked MBS leave the patient status active and RACGP Active filter on.



6. The report defaults to opening in the focus GPMP the number of outstanding GPMP are located in the To Action column in the top table or the To action buttons in the centre: This is the number of outstanding GPMPs.

Record these numbers in your table below this is your baseline data.

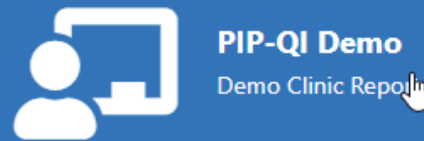


Change the focus to 75+ Health Assessments in the top table by selecting the item from the Tracked MBS Item Column. The numbers will change and you will see in the To action section the number of outstanding 75+ Health Assessments.

Record these numbers in your table below this is your baseline data.

Focus	Tracked MBS Item	
	Indigenous Nurse Assessment	
	Chronic Disease Nurse Assessment	
	45-49 Health Assessment	
	75+ Health Assessment	

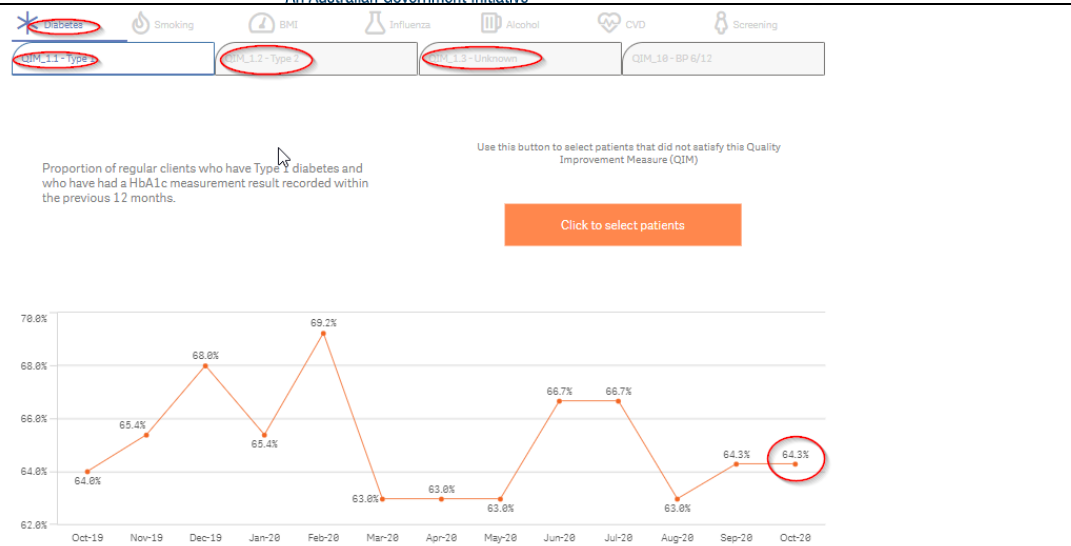
7. Click on Reports and open the PIP QI Report



8. Hba1c Recorded

Patients with Diabetes there are 3 tabs in total Diabetes Mellitus Type 1, Type 2 and undefined. Record the percentage rate for all 3 note you may not have any unknown.

Record these numbers in your table below this is your baseline data

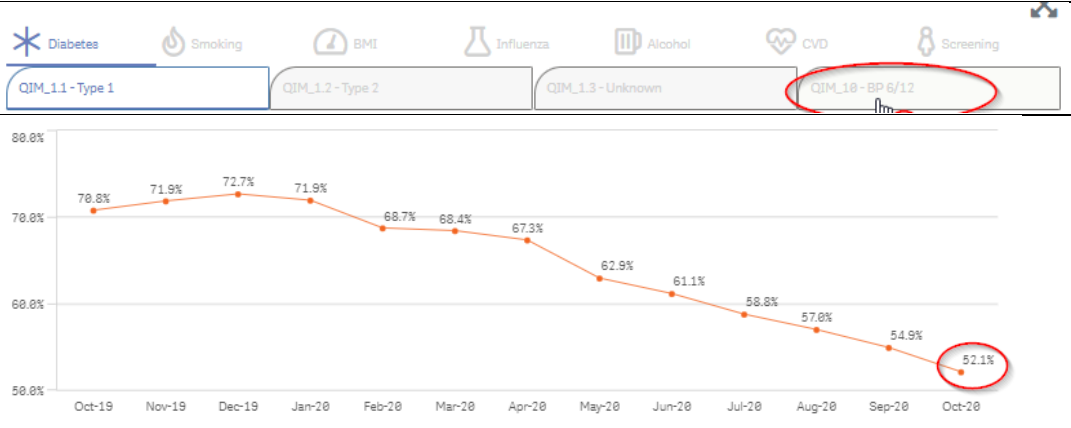


9. Blood Pressure recorded for patients with Diabetes in the last 6 months.

Select the last tab under diabetes QIM 10

10. Record the percentage of patients with diabetes that have had their blood pressure recorded within the last 6 months.

Record these numbers in your table below this is your baseline data



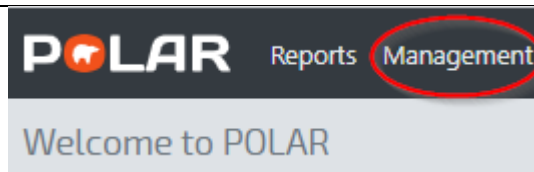
Walkthrough - Installing Walrus in your practice:

Step 1

Ensure users are set up in POLAR:
EMPHN has a short video on how to set up users on this [link](#) or follow these instructions:

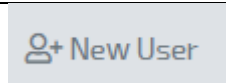
Step 2

Open POLAR and select Management
Please note you will need to have Admin access levels to see Management functions.



Step 3

On the right hand side you will see New User



Step 4

Create the new user by filling in the template fields.

Account

First Name

Last Name

Username
The Username field is required.

Admin

User Details

Email

Confirm Email

Mobile

Password

Password

Confirm Password [Generate Password](#)

Show Password

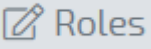
Step 5

To Setup the user preferences as GPs may not want to be reminded of missing demographic information and Admin staff do not need to be reminded of missing Clinical measures.

Login to POLAR select Management Groups and Users Then Roles

Click on the Role then the Walrus Notifications and select which prompts you want for that role. This will apply to all users set up as nurses.

Alternatively, you can edit each user separately

 Roles

Roles

Reports Walrus Sections **Walrus Notifications**

Access	Name
Yes <input type="radio"/> No <input type="radio"/>	
<input checked="" type="checkbox"/>	45-49 Health Assessment null
<input checked="" type="checkbox"/>	75+ Health Assessment null
<input checked="" type="checkbox"/>	Aboriginal & Torres Strait Islander Health Assessment null
<input checked="" type="checkbox"/>	Aboriginal & Torres Strait Islander Status null
<input checked="" type="checkbox"/>	Allergy null
<input checked="" type="checkbox"/>	Allergy Reaction null
<input checked="" type="checkbox"/>	APRI Risk: Little to no indication of cirrhosis (<0.5) null
<input checked="" type="checkbox"/>	APRI Risk: Moderate indicator of cirrhosis (>=0.5 & <=1.5) null
<input checked="" type="checkbox"/>	APRI Risk: Strong indicator of cirrhosis (>1.5) null
<input checked="" type="checkbox"/>	Audit C required null
<input checked="" type="checkbox"/>	Blood Pressure recording required null
<input checked="" type="checkbox"/>	BMI not recorded null

Step 6

You are now ready to install WALRUS you will need to do this on each workstation.

From the Welcome to POLAR page you will see the Walrus tile and the link to the installer

Walrus is here for BP and MD!

Walrus is a point of care tool designed for GPs and other general practice staff. Walrus provides quick insights into your patient records including missing data, clinical/screening prompts, risk scores, PIP-QI or MBS items for the patient on-screen.

With useful and insightful information, and the ability to take you to where you need to go in your clinical system, Walrus can help support you at the point of care and help you quickly navigate your patient records.

For more information about Walrus, see our [Walrus page](#).

You can quickly download the [installer here](#)

Please note: Walrus is designed for Best Practice and Medical director only



Step 7

Download

Outcome Health Walrus

Name: Walrus

Version: 1.0.0.73

Publisher: Outcome Health

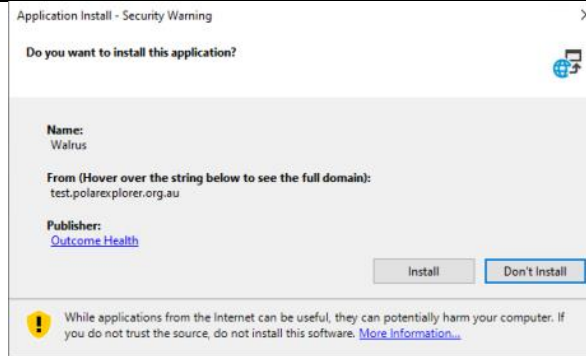
The following prerequisites are required:

- Microsoft .NET Framework 4.7.2 (x86 and x64)

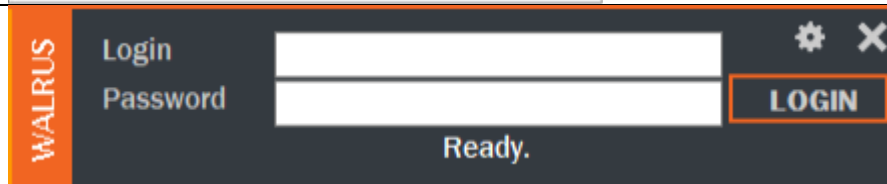
If these components are already installed, you can [launch](#) the application now. Otherwise, click the button below to install the prerequisites and run the application.

Install

Step 8
Install



Step 9
When Walrus starts you will be prompted to enter your login details. Note these are the same as your POLAR login.



Step 10
Set Up.
Remember login - select box to ensure Walrus remembers your username when you first open it • Start with Windows - Walrus will open when you start your PC • . • Always on top - If on, Walrus will remain on top of any other software on the screen



Step 11

Users will need to login to Walrus each day by clicking on the icon in the task bar

