

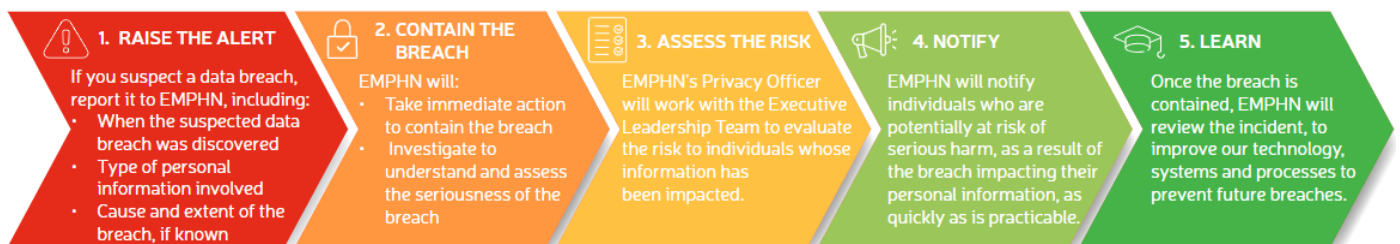
Purpose

This Data Breach Response Statement defines how EMPHN responds to data breaches.

A data breach refers to the loss, unauthorised access or disclosure of commercial, confidential or personal information held by EMPHN; whether as a result of malicious action, human error or system failure.

Our process is designed to contain, assess and respond to data breaches quickly; to help mitigate potential harm to affected individuals and to comply with relevant privacy and data legislation and the Office of the Australian Information Commissioner (OAIC) Notifiable Data Breaches Scheme.

EMPHN's 5-step Data Breach Response



Most importantly

We will notify you if a breach impacting your personal information raises the potential of serious harm to you. We will also explain what we are doing to remedy the breach. This is in accordance with the Commonwealth's OAIC Notifiable Data Breach Scheme; which also requires EMPHN to report this level of breach to OAIC.

Where to find out more

- For enquires about this Statement, contact EMPHN's Privacy Officer: privacyofficer@emphn.org.au
- You can provide feedback on this statement, or EMPHN's handling of a breach via the feedback facility on our website.
- If you contact EMPHN and after 30 days you believe our response is unsatisfactory, you can file a written complaint with [the Office of the Australian Information Commissioner \(OAIC\)](#) or the [Commonwealth Department of Health](#). You must do this within 12 months of when you believe your personal information was breached.